

Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

E-mail:cgrfbyp@hotmai.com

SECY/CHN 015/08NKS

C A No. 101524700

Complaint No. 211/2023

In the matter of:

Yogender Kumar

.....Complainant

VERSUS

BSES Yamuna Power Limited

.....Respondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat A Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. S.R. Khan, Member (Technical)
5. Mr. H.S. Sohal, (member)

Appearance:

1. Mr. Suraj Aggarwal, Counsel of the complainant
2. Ms. Ritu Gupta, Mr. R.S. Bisht, Mr. Deepak Verma & Ms. Chavi Rani, On behalf of BYPL

ORDER

Date of Hearing: 11th July, 2023

Date of Order: 17th July, 2023

Attested True Copy

Secretary
CGRF (BYPL)

Order Pronounced By:- Mr. S.R. Khan, Member (Technical)

1. The brief facts of the case giving rise to this grievance are that complainant Mr. Yogender Kumar, applied for name change of CA No. 101524700 vide application no. OONNG23022030880 but respondent rejected his application for name change on the pretext of application documents not complete/not ok. Therefore, his application for name change may be granted.

Complaint No. 211/2023

2. OP in its reply briefly submitted that this complaint is regarding name change from Mr. Dharam Singh to Sh. Yogender Kumar in respect of CA No. 101524700. OP further submitted that the subject connection is old connection having energization date as 17.11.2004 with billing address as Kh. No. 109, block -A, Pratap Nagar, Saboli, Delhi -110093.

It was submitted that for name change the complainant has submitted on record notarized GPA dated 28.09.2022 issued by Mr. Dharam Singh and Sh. Kumar Pal in favor of complainant for property bearing no. A-549, out of Khasra No. 109, measuring 50 sq yards. The complainant has not placed on record chain of ownership documents. As per the billing address of existing electricity connection there is no mention of property number, only khasra number and block is mentioned, so the complainant was asked to provide a copy of chain to establish that GPA is in respect of same property where the subject connection exists.

3. Case was put up for hearing before the Forum on 11.07.2023, when arguments of both the parties were heard and OP argued that the complainant has to submit complete chain of property as the address provided by the complainant is of complete Khasra, therefore, the complainant should provide property address. To this counsel of the complainant submitted that OP has released the connection in the year 2015 on the basis of same documents and now the complainant have purchased the property in question on the basis of same documents, thus, OP should make the name change affective.

2 of 3



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4. In view of the above, Forum came to the conclusion that the complainant had filed Indemnity Bond and Affidavit as required by OP and after perusal of Indemnity Bond, OP assured that they would affect the name change.
5. OP is also directed to file compliance report within 21 days from the date of this order.
6. No order as to the cost. Both the parties should be informed accordingly. File be consigned to Record Room.


(P.K. SINGH)
CHAIRMAN

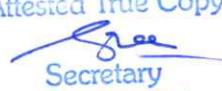

(S.R. KHAN)
MEMBER-TECH


(P.K. AGRAWAL)
MEMBER-LEGAL


(NISHAT AHMAD ALVI)
MEMBER-CRM


(H.S. SOHAL)
MEMBER

3 of 3

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Secretary
CGRF (BYPL)